



Electrical Products Division
Federal Signal Corporation
2645 Federal Signal Drive - University Park, IL 60466
Phone (708) 534-3400 Ext. 4782 – Fax (708) 534-4850

RMA REQUEST FORM

Please complete the information below and fax the form back to 708-534-4850. Omitting information may delay processing.

REQUEST TYPE (Check one):

Repair – Under warranty period

Repair – Out of warranty period

Factory error or Rep error - Return for credit – without re-stock fee

Return for credit – with re-stock fee

Return for credit – without re-stock fee

Reason for return _____

Annual Return/Stock Adjustment – with no re-stock fee

Qty	Product Number (include voltage & color)	P.O. # / Invoice # / or Date Code

Rep Agency: _____ Contact Name: _____
Customer Name.: _____ Repair Contact Name: _____
Customer No: _____ Repair Contact Number: _____

- Warranty is five years parts; two & one-half years labor.
- Service department will call customer with repair costs on out of warranty products once inspection is complete.
- Products are all subject to inspection before defective credit will be issued.
- See distributor program for review of stock adjustment policy.
- Minimum re-stocking fee is 15% or \$20, whichever is greater.